# Road haulier: HGV driver shortage

**Introduction**

**Thank you for responding, your views will help us understand the current situation with heavy goods vehicle (HGV) driver shortage.**

**Closing date is 27 August 2021.**

### Print or save a copy of your response

**At the end of this questionnaire, you will be offered the chance to either print or save a copy of your response for your records. This option appears after you press 'Submit your response'.**

### Save and continue option

**You may 'save and continue' at any time. If you do that you will be sent a link via email to allow you to continue your response where you left off.  
  
You must enter your correct email address if you choose to save and continue, a mistake in the email address means you won't get the link you need.**

### Accessibility statement

**Read our** [**accessibility statement for SmartSurvey forms (opens in a new window)**](https://www.gov.uk/government/publications/dft-accessible-online-form-and-survey-statement/accessibility-statement-smartsurvey-forms)**.**

### Confidentiality and data protection

**The Department for Transport (DfT) is carrying out this survey to better understand the current situation with HGV driver shortage.  
  
In this survey we're asking for:**

**\* your name and email, for contact purposes   
\* your organisation name, for identification  
\* the number of employees in your organisation, to weigh your response accordingly  
  
You do not have to provide this personal data.  If you do it’ll only be used to contact you with any follow-up question in relation to this survey.**

**This survey and the processing of personal data that it entails is necessary for the exercise of our functions as a government department. If your answers contain any information that allows you to be identified, DfT will, under data protection law, be the Controller for this information.  
  
Your personal data is processed on behalf of DfT by Smartsurvey, with respect that they run the survey collection software only, your personal data will not be shared with any other third parties, even those employed for the purpose of analysis.  
  
We will not use your name or other personal details that could identify you when we report the results of the consultation. Any information you provide will be kept securely and destroyed within 12 months of the closing date. Any information provided through the online questionnaire will be moved to our internal systems within 2 months of the consultation period end date.**

**Your details**

### **1. Your:**

|  |  |  |
| --- | --- | --- |
| name: | |  | | --- | |  | |
| email: | |  | | --- | |  | |

**Your organisation**

### **2. Which of these best describes your organisation (tick all that apply)?**

|  |  |
| --- | --- |
|  | Distribution, haulage, parcels or courier |
|  | Shipping line, airline or carrier |
|  | Recycling or waste disposal |
|  | Recruitment or training |
|  | Events |
|  | Vehicle hire and leasing |
|  | Agriculture |
|  | Retail |
|  | Wholesale |
|  | Utilities |
|  | Public authority |
|  | Consultancy |
|  | Food beverage and tobacco |
|  | Passenger |
|  | Freight forwarder |
|  | Fuel or chemical supplier |
|  | Vehicle repair or maintenance |
|  | Construction |
|  | Other:   |  | | --- | |  | |

### **3. How many people do you currently employ in your organisation?**

|  |  |
| --- | --- |
|  | 0 |
|  | 1 to 9 |
|  | 10 to 49 |
|  | 50 to 249 |
|  | 250 or more |
|  | Don't know |

### **4. What is the size of your HGV fleet (vehicles over 3.5 tonnes)?**

|  |
| --- |
|  |

**HGV drivers**

### **5. Do you employ HGV drivers?**

|  |  |
| --- | --- |
|  | Yes |
|  | No |
|  | Don't know? |

**Research**

### **6. Thinking back to 2019 approximately how many heavy good vehicle (HGV) drivers did you employ (including agency drivers and sub-contractors) in:**

|  |  |  |
| --- | --- | --- |
| August 2019? | |  | | --- | |  | |
| September 2019? | |  | | --- | |  | |
| October 2019? | |  | | --- | |  | |
| December 2019? | |  | | --- | |  | |

### **7. Since the beginning of August 2021 to date, approximately how many HGV drivers (including agency drivers and sub-contractors):**

|  |  |  |
| --- | --- | --- |
| have you had available? | |  | | --- | |  | |
| do you need to fulfil all your deliveries? | |  | | --- | |  | |

**Parked vehicles**

### **8. In August 2021 to date, have you had any heavy goods vehicles parked up due to lack of drivers?**

|  |  |
| --- | --- |
|  | Yes |
|  | No |
|  | Don't know? |

**Number of parked HGVs**

### **9. How many?**

|  |
| --- |
|  |

**Research**

### **10. What was your approximate percentage (%) of on-time deliveries:**

|  |  |  |
| --- | --- | --- |
| in August 2019? | |  | | --- | |  | |
| to date in August 2021? | |  | | --- | |  | |

### **11. What is the approximate projected numbers of drivers needed to fulfil all deliveries for each month for:**

|  |  |  |
| --- | --- | --- |
| September 2021? | |  | | --- | |  | |
| October 2021? | |  | | --- | |  | |
| November 2021? | |  | | --- | |  | |
| December 2021? | |  | | --- | |  | |

**When stated "Autumn" is referenced as the September to November months of the year.**

### **12. Has the projected demand for your transport in Autumn 2021 changed from Autumn 2019?**

|  |  |
| --- | --- |
|  | Yes |
|  | No |
|  | Don't know? |

**Demand**

### **13. You demand has:**

|  |  |
| --- | --- |
|  | increased? |
|  | decreased? |

By what % amount (leave blank if unsure)?

|  |
| --- |
|  |

**Final comments**

### **14. Do you have other comments or supporting evidence to provide on these questions?**

|  |
| --- |
|  File: {{filename}}[delete](javascript:void(0);) |

Choose File

Uploading...



Comments:

|  |
| --- |
|  |