

# Transformation through information

# Programme



Opening from the Chair – Iain McIlwee, FIS Chief Executive

**Getting product information right**Jolyon Berg, Head of Technical, CCF

**Digital tools that are transforming construction**John Roberts, Engineering Consultant, Priestland Consulting

**Building digital strategies and a culture of data**Helen Gawor, Group Director of Strategy & Innovation, ISG





**Iain McIlwee**Chief Executive, FIS





Jolyon Berg Head of Technical, CCF

Getting product information right





# GETTING PRODUCT INFORMATION RIGHT

# THE RIGHT INFORMATION IN THE RIGHT HANDS

Jol Berg Head of Technical jolyon.berg@ccfltd.co.uk

# WHO ARE CCF?

- We are at the heart of the supply chain
- Connecting manufacturers with contractors





# PART OF THE TRAVIS PERKINS GROUP <

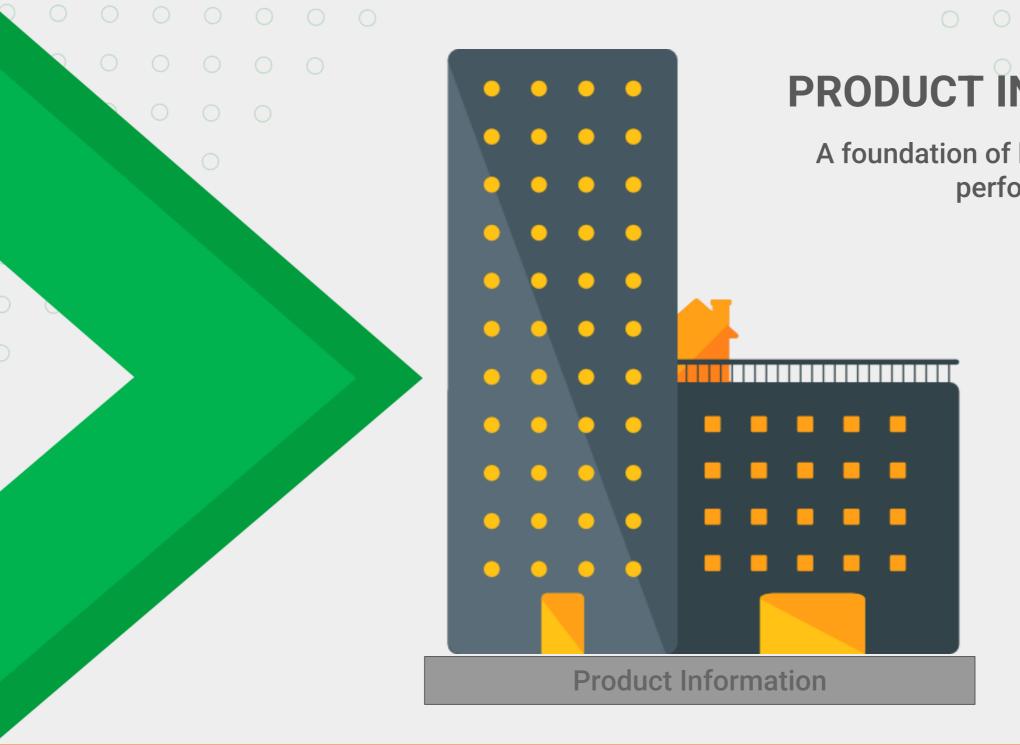
The UK's largest distributor of building materials

### CCF <

Specialist distributor of drylining, insulation and ceilings products

# **OUR AMBITION <**

Smart distributor of the future and leading partner to the construction industry



PRODUCT INFORMATION

A foundation of building safety and performance

Is it right?



Do the right people have it?





But what about the data?

# THE ROLE OF

# **DISTRIBUTION** Product Data, Golden Thread & Product Traceability

We know our main contractor / housebuilder customers need this solution to support Golden Thread.

70% of construction products are via distribution - we are the unlocker for it.

# **ENABLING GOLDEN THREAD**

As the leading partner we wanted to **challenge** ourselves & the supply chain to develop a scalable solution to tracing products.

# NOT ON OUR OWN

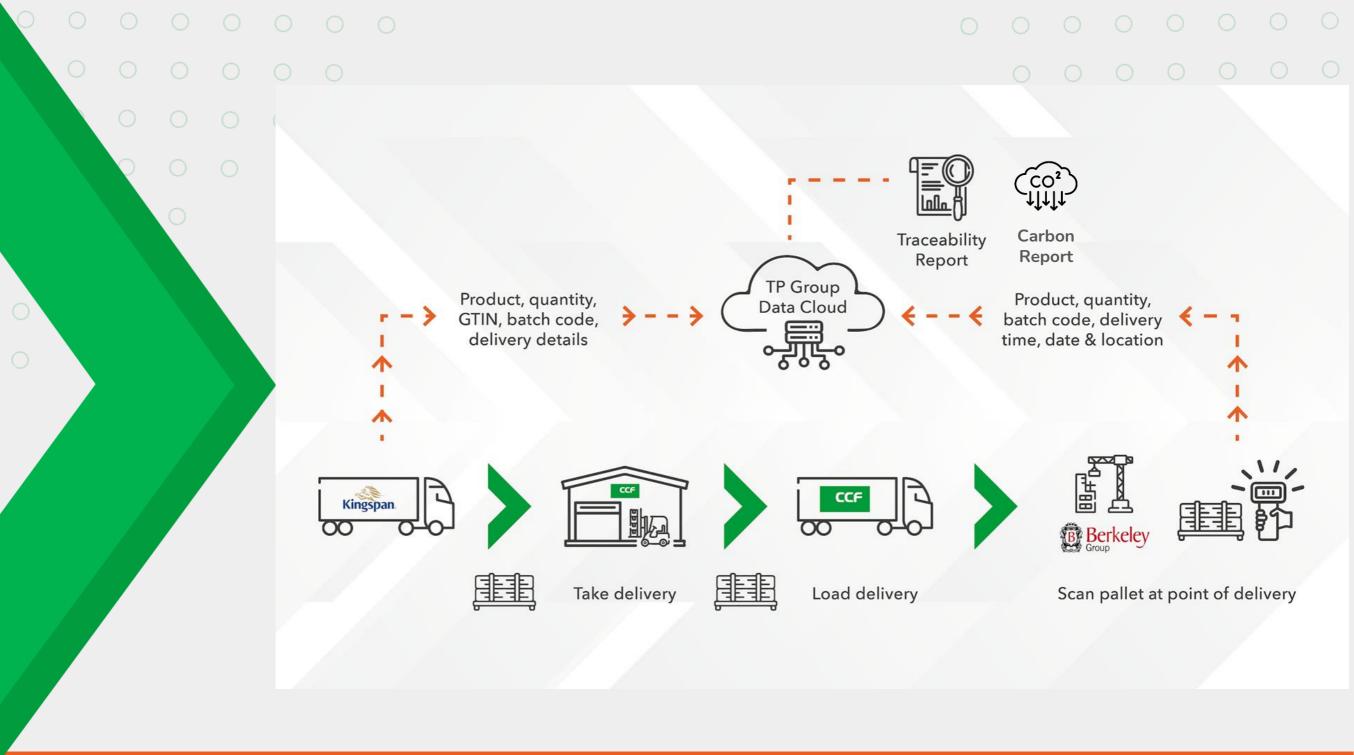
We are working in partnership with the supply chain.





DEVELOP A PRODUCT TRACING SOLUTION FOR THE CONSTRUCTION INDUSTRY





# WHAT HAVE WE DONE SO FAR?

# DEVELOPED A POC:

- Pallet level traceability
- From factory gate to construction site gate

# INVESTED IN INFRASTRUCTURE:

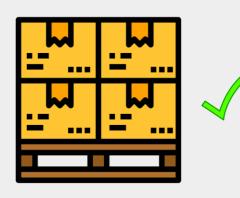
- Linking up with manufacturers
- > Scanning on site

# TRIAL TO BEGIN:

- > 2023 small scale
- > 2024
  Scale to many
  sites

**CREATING THE TECHNOLOGY & ESTABLISHING THE PROCESS** 

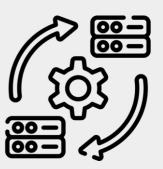
# WHAT HAVE WE LEARNT SO FAR?



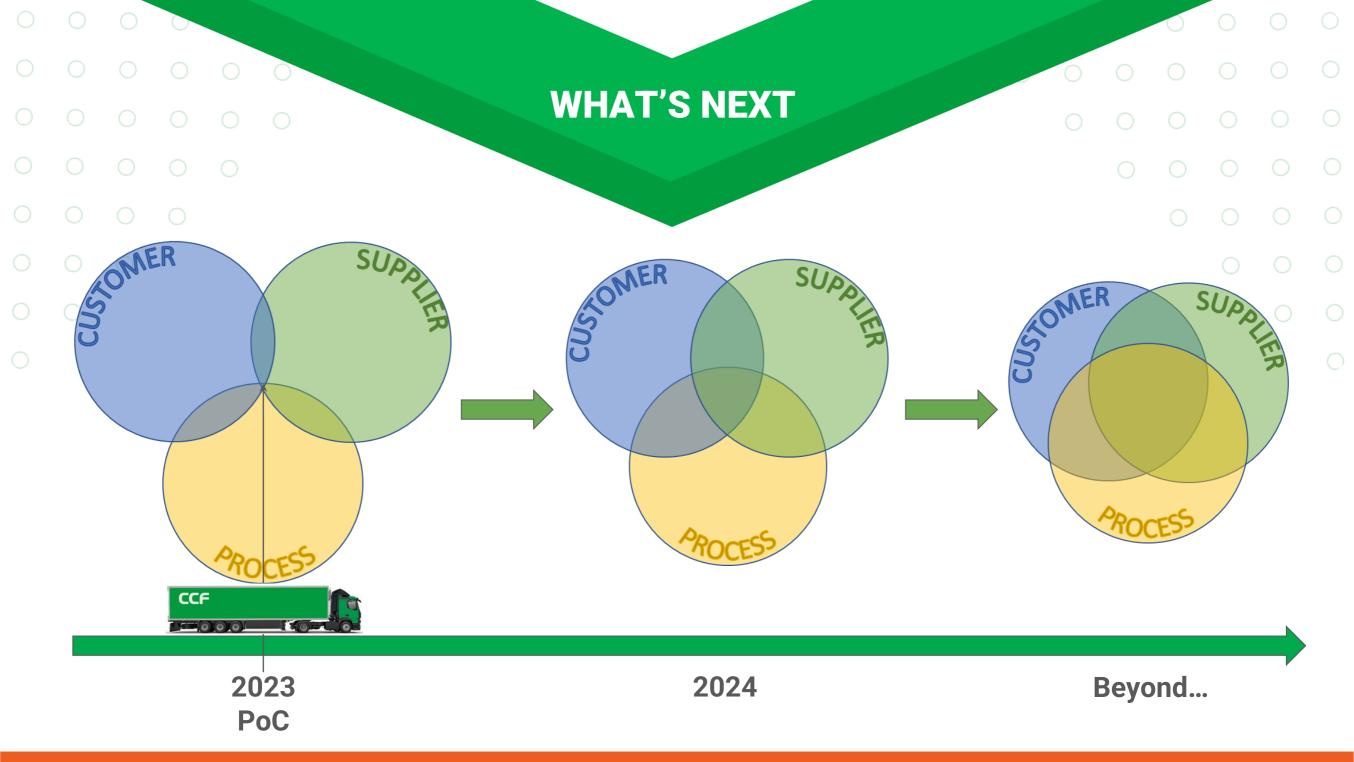




# The Data



- Format
- Variation
- Ownership & sharing







# **THANK YOU FOR LISTENING**

# INTERESTED IN THE NEXT STAGES? GET IN TOUCH

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John Roberts
Engineering Consultant
Priestland Consulting

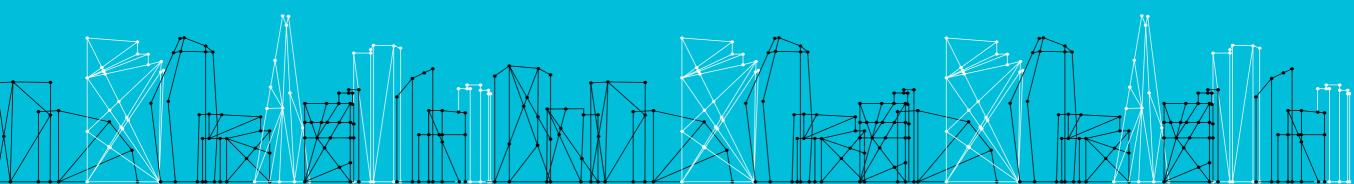
Digital tools that are transforming construction

# **Priestland Consulting Ltd**

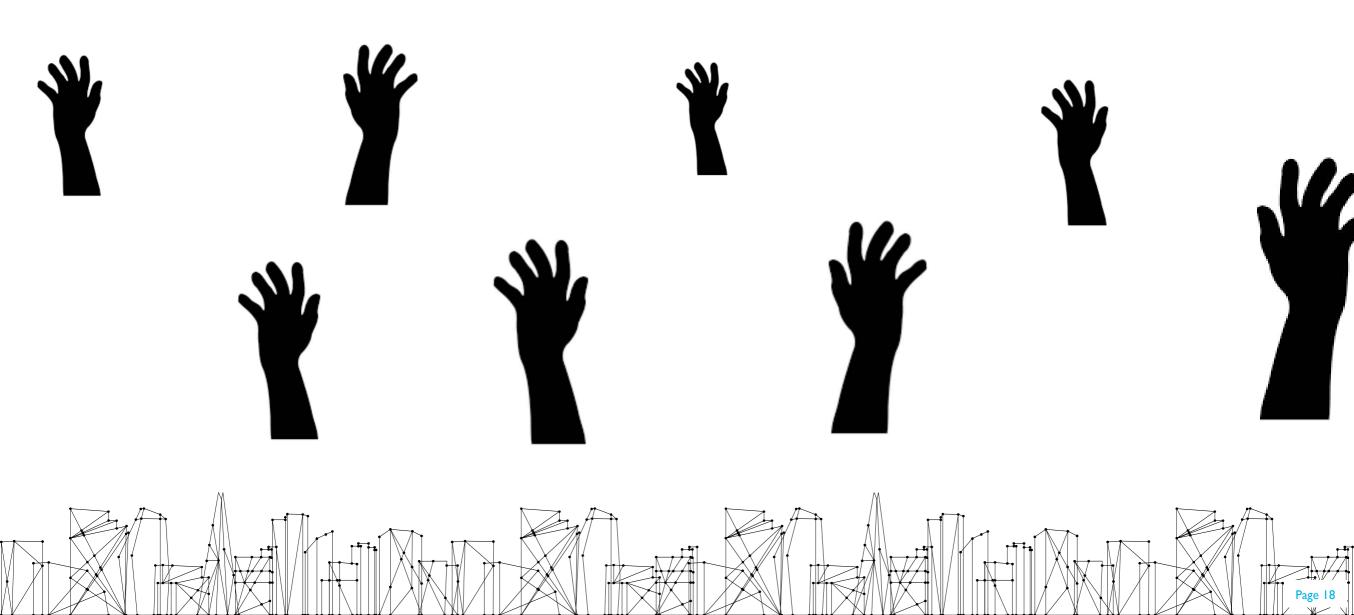


Workspace Design Show London 2024 27<sup>th</sup> February 2024

# Digital Tools that are Transforming Construction



# Who builds stuff?



# We are all information processors



# Do we think enough about the quality of our exchanged information?



Low productivity

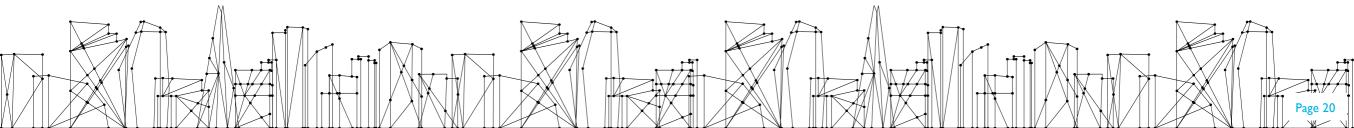
Happy lawyers

Waste generated

Disappointing profits

Maintenance issues

"Is this a good RIBA Stage 4?"

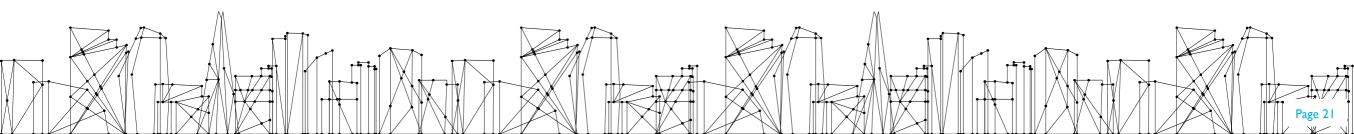


# .... And then Grenfell



# And we want.....

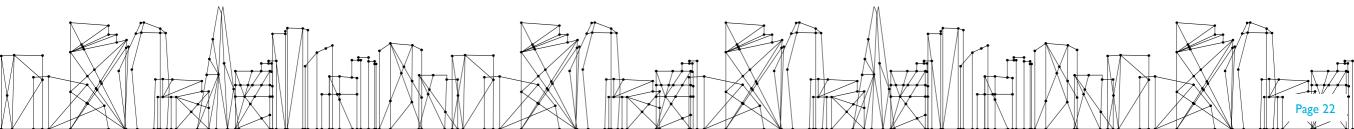
- Higher quality
- Lower cost
- Climate crisis, and
- New technologies



# Digital Transformation

Digital Disruption

Digital Liberation?



# What is "construction technology"?

The US Construction Industry Institute (CII) defines it as:

"...the collection of innovative tools, machinery, modifications, software, etc. used during the construction phase of a project that enables advancement in field construction methods, including semi-automated and automated construction equipment."

To which we would add: design and other preconstruction activities, that impact on construction productivity and are an inherent part of the process.



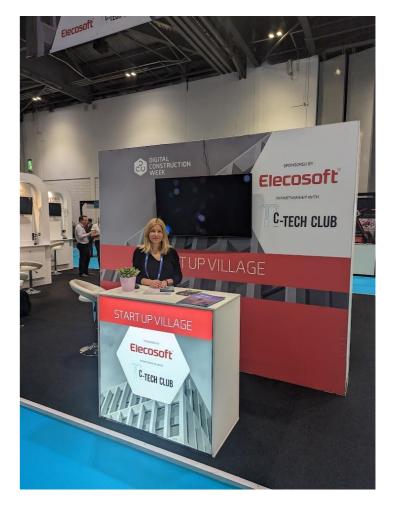


# What is the C-Tech Club?

The **C-Tech Club** is a global community of founders and CEOs of construction technology start-ups. It now totals 406 founders in 30 countries.

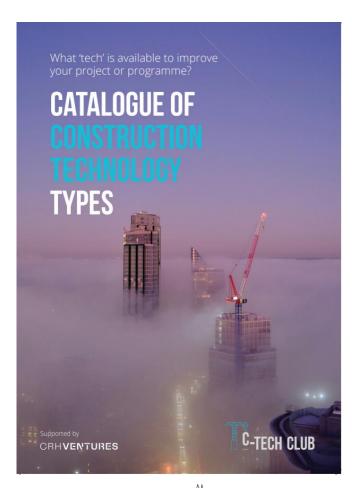
We think that it is the largest group of independent innovators in construction.

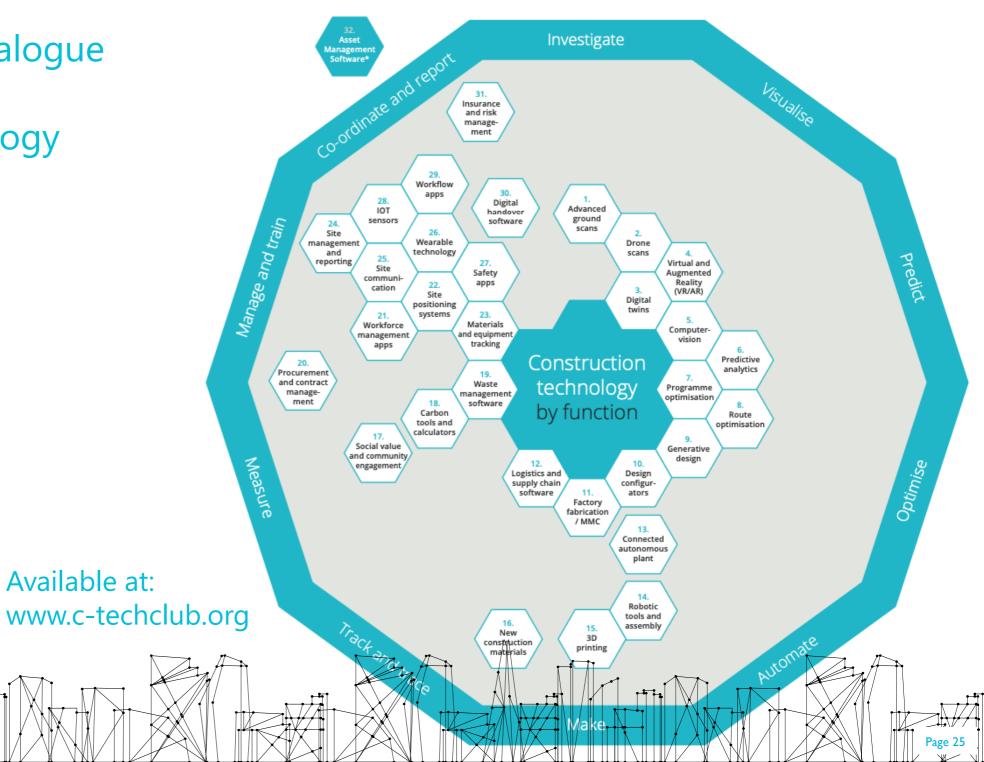
# C-TECH CLUB





# The C-Tech Club Catalogue lists 31 categories of construction technology



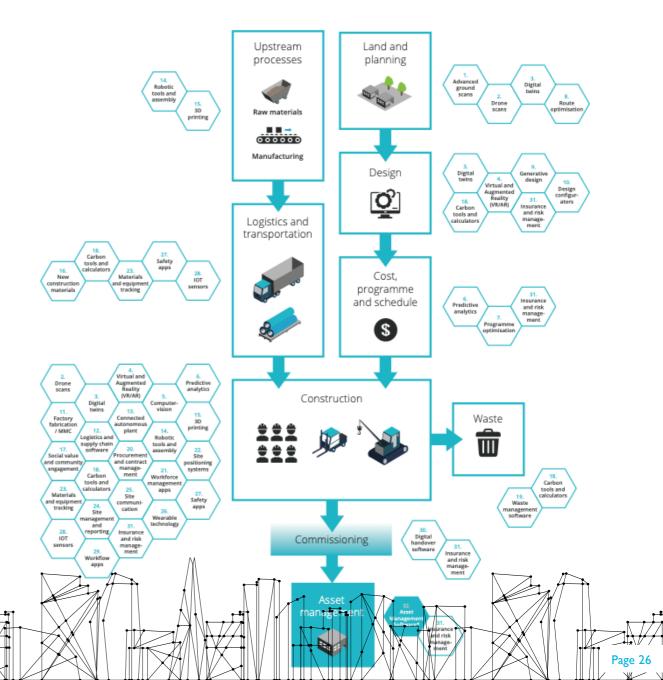


# What 'tech' is available to improve your project or programme?

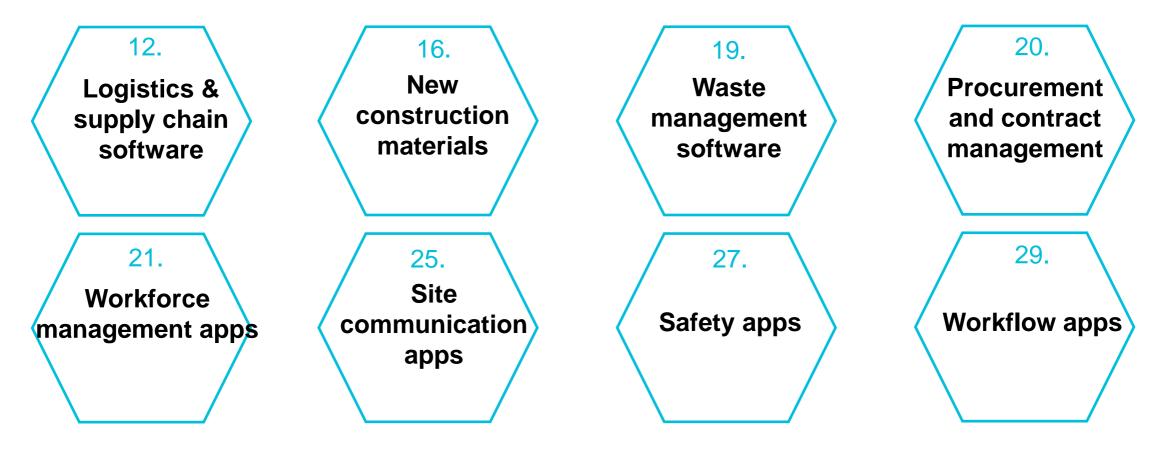
- Understand clearly what it is you want and need to do
- Find and configure combinations of solutions that augment and power you overall process

Technology by project stage.

We can also map the construction technology types by the stage of the project to which they relate...



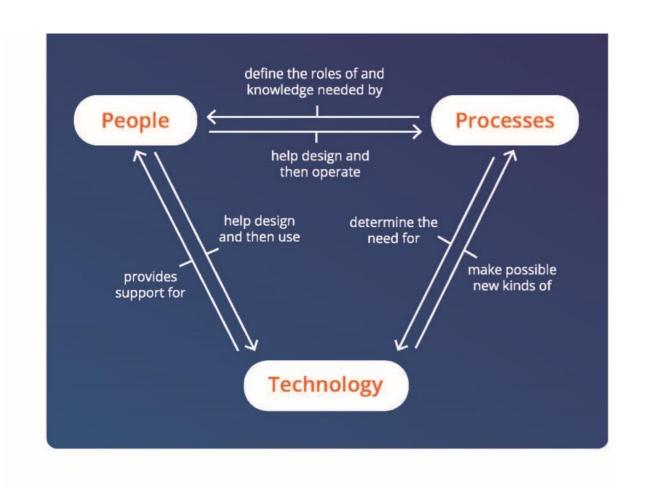
# Most relevant to fit-out and interiors?



- Auditing information in and out
- Automating suitable tasks
- Better records

- Allow more focus on adding value
- A coherent basis for the Golden Thread, carbon accounting and new technology

# Business improvement is the combination of people, process and technology





- Apply C-Tech so it enhances your own processes
- It shouldn't be something 'done to you'
- There is an expanding ecosystem of C-Tech that could be part or your process
- The GIRI report collates great experience from our sector

Website: www.c-techclub.org

Email: info@c-techclub.org

Twitter: @ctechclub1

LinkedIn: c-tech-club

# In summary







What 'tech' is available to improve







Helen Gawor
Group Director of Strategy &
Innovation, ISG

Building digital strategies and a culture of data

# Digital strategy and embedding a data culture

Helen Gawor Director of Strategy & Innovation Biggest reason digital transformation fails is because capability sits in silos.

# **Building blocks of digital transformation**



Strategic value

Tech Adoption

Data readiness

Digitisation of data for accessibility.

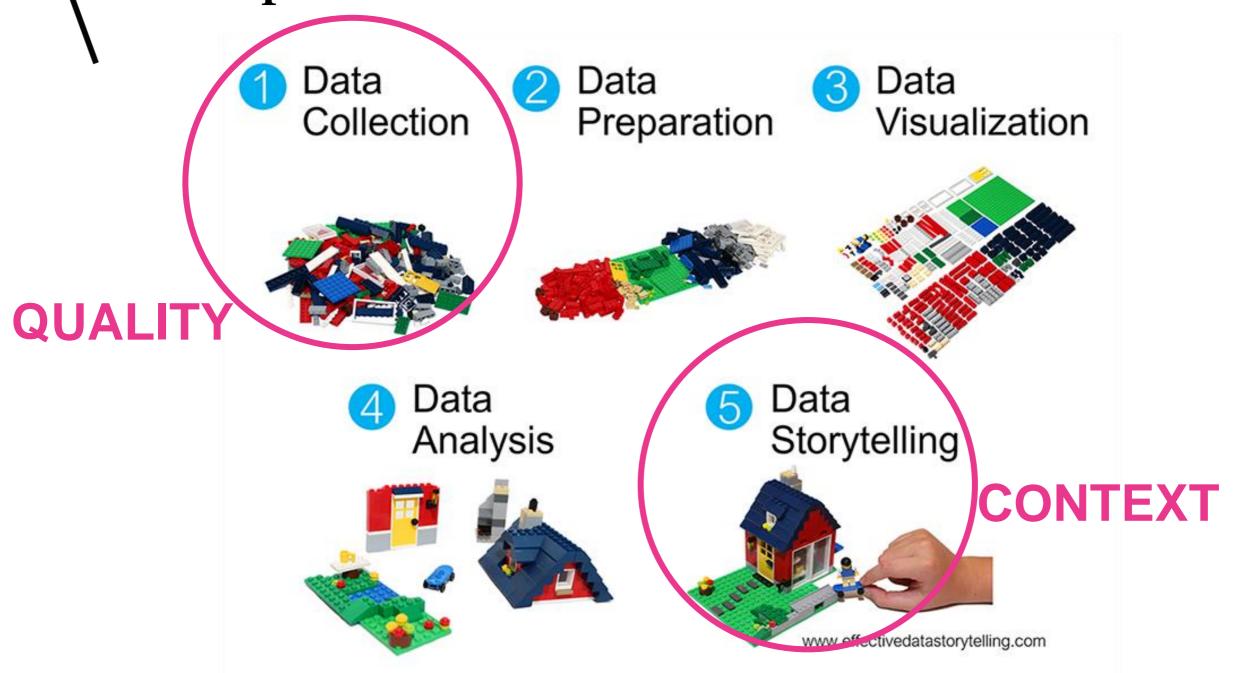
Procedures that maintain accurate, up to date data sets with data quality processes.

Data and analysis is accessible to all that need it and insights actively applied to decision making. Process & Operations

People & culture

Leadership and team to implement and adopt new digitalized processes, technology and manage data.

# A data process that delivers ROI

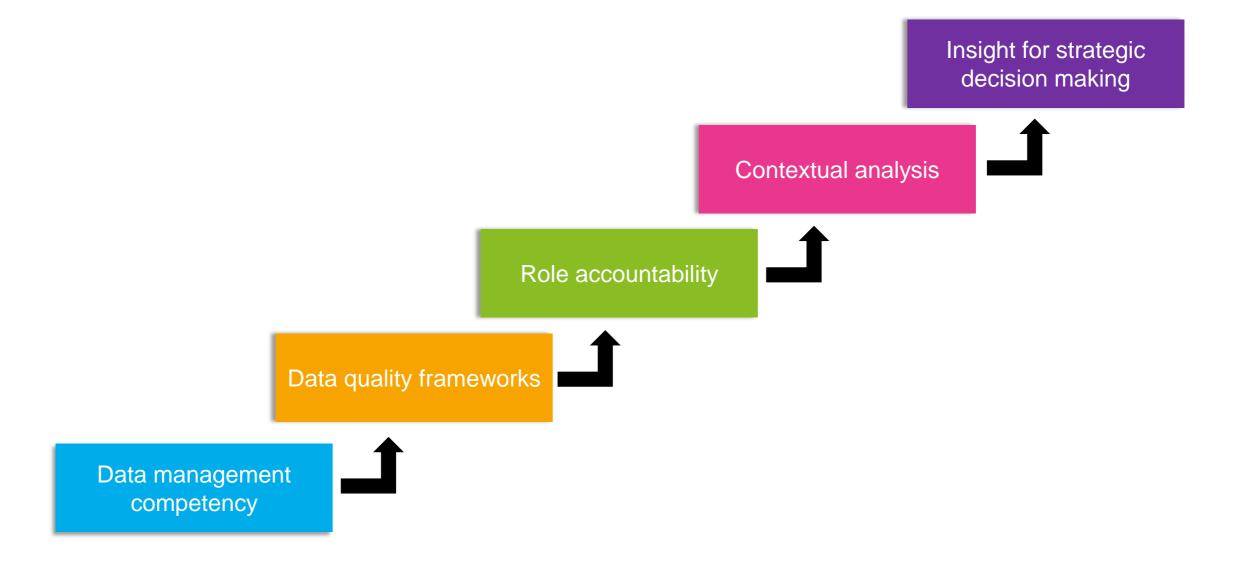




Data informs decision making...

...it shouldn't make the decision.

# Building a data culture that we can trust



# Build all new processes 'digital and data ready'



# Joining the panel





**Diane Tocco**Founder and BIM Consultant
Diane Butterworth Ltd



### WHITE PAPER

### INTRODUCTION TO THE GOLDEN THREAD AND DIGITAL INFORMATION PLANS



# 1.3 WHAT IS DIGITAL INFORM

Information is simply a structur understand and process. Types

Design
The information that sets of intent and details of comp. requirements, dimensions responsibilities (via the des responsibility matrix).

and materials handling unitisation, inventory, information to enable upplied and delivered

### Construction

All the necessary infor programming, complia suggested inspection

### Demolition and end

Information require sustainable demolit end of life or the sa removal of element end of their service

# olume, capacit

Evidence of compliant installation (eg. photos/videos etc).

Does your programme clearly identify safety-critical elements that need to be subject to independent inspection? Remember, notwithstanding any independent inspection undertaken, all construction work, especially any work that will subsequently be closed in.

- · Subject to detailed inspection and digital
- Signed-off as approved by a responsible
- Competent to do so.

Before work commences, have you confirmed that design of any element and the interfaces with other elements is complete and, where relevant, signed off prior to construction of that element?

Do you have a process in place to ensure that, prior to commencing work on site, the trade qualifications of all operatives are checked and verified as appropriate for the element of work they undertake?

Do you have a clear change management protocol? Site solutions are often incorporated when tolerances vary, or unforeseen situations occur. Remember no changes to the design or specification of the works should be permitted without approval from the relevant designers, principal designer and the client. As part of this it is advisable to be clear on what constitutes a major change (see below).

REMEMBER It is vital to identify who is res owner') and therefore responsible for perfo fixing details. It is key is to establish at the providing what data - this should be clear effectively in contract documents.

sustainability and governance (ESG)

planned the ten require mustb level o

5: Creating your digital inform Foreword

plan of o

The Building Safety Act 2022 (BSA) demands change and rightly so. In fact, referred as the most significant change in a generation, the BSA is set to radically improve information management in

A GOLDEN THREAD

NOT A SILVER BULLET

meet the challenges of a digital future and

respond to the requirements of a new

ecosystem of interoperable platforms in

which to share data, all related to product

origin, use and circularity, as deployed in

the delivery of construction projects.

building safety regulatory system, then it needs a clear pathway to establish an

In seeking to reassure Building Control that the integrity of a compliant design is maintained throughout the construction process, the process in which information is produced, captured, checked and shared, is changing.

How information is handed over (to the asset owner/tenant) to support safe and proper management, beyond the completion of construction and during the entire lifecycle of the asset, is also changing.

For higher risk residential buildings (HRRBs), it is mandated that this must be in a 'accessible and digital format' but information management is intrinsic to supporting duty holders for all building work, irrespective of asset type. The 'golden thread' is more about a 'cultural' shift supported by a collaborative way of

If the finishes and interiors sector is to

"It is vitally important that we bring the visibility of asset performance

working, and less about the technology that you deploy to achieve the evidencebased outcomes of your 'real-time' asset

Despite the sporadic presence of some 'good examples' of structured information management, there has been little standardisation of data management processes, which ultimately leads to 'data' management chaos. This chaos must change and, from the 'basic shed' to the 'iconic Shard, the C-Suite leader to the every-day faithful labourer the new Building Safety Regulator has laid down the gauntlet. As an industry we must positively respond, without delay or confusion.

Overwhelmed by the volume of jargon, the critical thing about your digital information plan is that it is accessible, functional, and structured. It doesn't have built around fully parametric 5D modelling, although there is a role and a place for such provision, but ultimate success, starts with doing the basics well. And this is a lesson that those selling software and other 'techy' solutions to the industry need to heed.

# www.thefis.org

